

## FAQs

### What is the process for securing a place?

- Once notification of acceptances have been received from the Registrar, proformas are issued asking if you require a space, route requested and stop to be used
- Acceptance Forms and Bus Regulations will be issued via the Parent Portal at the end of June which must be signed and returned to secure a place. Forms not returned by the time indicated in the accompanying letter may result in all the spaces being allocated. You will then be added to the waiting list

### When is the bus payment due?

- Current daily charges as at 2018-2019 are between £8.27 - £10.57, depending on the route. The daily cost will be shown in your Acceptance Form
- These are paid termly and are added to your fee bill. These must be paid prior to the start of term

### Can I have one-way travel?

- We do not have one-way travel charges or ad hoc use

### If I bring my child/children in some days, can I have a refund on days not travelled?

- Unfortunately we cannot offer refunds for days not travelled on the bus.

### How much notice is required to cancel my space?

- **One term's notice is required.** If you wish to cancel a place for the Summer Term for example, then notice must be given **prior** to the start of the Spring Term. Deadline dates will be advised in an accompanying letter to your Acceptance Form.

### Can I use one bus inbound and a different one outbound?

- Only if space permits on the routes. Permission must be sought

### If my child wishes a friend to travel on the bus, how do I go about this?

- Permission must be sought on availability **24 hours prior to travel** and a temporary ticket issued by the Bursary Secretary.

### What happens if the bus is early at the stop?

- The bus will wait until the published time before departing

### What if I miss the bus?

- As a guide, it is advisable to arrive at the bus stop 5 minutes prior to departure. If you are late to the stop and the bus has already departed then you can catch the bus up at the next stop if feasible. If you are unable to do this, then it is the parental responsibility to ensure their child/children get to School.

### What if the bus is late arriving at the stop?

- On occasions the bus may arrive 10 - 15 minutes late at the stops, normally due to traffic. Your child/children must wait at the bus stop until it arrives.
- If the bus company is made aware that their bus is going to be delayed by a considerable amount of time through contact by the driver, then the Bursary Secretary will be advised by the bus company. The Bursary Secretary will then forward a text message to parents on that particular route advising them of the situation. The text messaging is carried out using the Parent Portal service. Details will be obtained from your returned Pupil Information Form
- Contact details for the bus companies will be contained in the Acceptance Form

### How do I know what time the bus will arrive at my stop for the 4:10 – 4:30 p.m. runs?

- As a guide I would calculate the pick-up time in the morning to School and add 10 minutes for traffic. Arrival time at School is generally 08:25.

### What if children misbehave on the bus?

- Parents are issued Regulations for signature (with the Acceptance Form) which their child/children must adhere to. The Second Master will be advised of any poor or dangerous behaviour and in serious instances the bus driver will stop the bus, take the name of the pupil(s) concerned and report them to the School. This may result in the pupil(s) concerned being suspended for a period of time from the bus and any second suspension will be permanent. CCTV footage is fitted to all the routes.

## ROUTES (a.m. / p.m.)

### Cuffley

07:25	Cuffley – bus stop opposite The Plough
07:30	Potters Bar - Bus stop opposite Causeway Free Church
07:42	Potters Bar Telephone Exchange
07:45	Little Heath – bus stop on Hatfield Road after Church Road
07:50	Mymms Drive – corner of Moffats Lane
07:52	Bradmore Green
07:58	Colney Heath, Tollgate Road opp. Meadway

### Dunstable/Markyate/Redbourn

07:20	The Square, Dunstable
07:25	The Windsock – bottom of Whipsnade Road, Dunstable
07:27	Holywell Road, Studham – bus stop
07:30	The Green, Studham
07:32	Junction of Byslips Road/Old Hill Wood, Studham
07:40	Markyate Fire Station
07:45	Meadow View opposite Hertfordshire Garden Centre, Dunstable Road
07:50	Redbourn Fire Station

### Enfield

07:15	Old Park Avenue, near Memorial Enfield
07:17	Old Park Ridings, near Grange Park Avenue
07:23	The Green, Winchmore Hill
07:25	o/s the Nationwide Building Soc, Southgate
07:28	Top of Osidge Lane
07:33	Cockfosters Tube Station ( <i>separate bus p.m.</i> )
07:38	Crescent West ( <i>separate bus p.m.</i> )
07:40	Duchy Road ( <i>separate bus p.m.</i> )

### Hatch End/Stanmore

07:15	Morrisons Supermarket (bus stop before Morrisons roundabout on Uxbridge Road (A410), Hatch End/Pinner
07:30	Stanmore Tube Station
07:32	bus stop before Cannons Corner
07:40	Elstree Hill/Stuart Close
07:43	Allum Hall bus stop opposite Total Garage
07:50	Radlett PO
07:55	Oakridge Avenue
08:00	Falcon PH, Park Street

### Hertford

07:25	Hertford North Station
07:38	Digswell Viaduct
07:43	College Way
	Pentley Park and Youngs Rise (return journey only)
07:44	Valley Road/Applecroft
07:48	Sun Inn, Lemsford Village

### Hitchin

07:15	Stevenage Road bus stop before The Maples, Hitchin
07:20	Hitchin Road, Stevenage, opposite John Henry Newman RC School
07:32	Stevenage Road bus stop before Station Road, Knebworth
07:38	opposite Red Lion PH, Woolmer Green
07:39	opposite North Star PH, Oaklands
07:43	opposite War Memorial, Welwyn Church Street

### Luton/Harpenden

07:25	Top of Tennyson Road, Luton
07:35	Kinsbourne Green bus stop (The Common) opposite Green Lawns Close
07:36	Ridgewood Drive, Harpenden
07:37	Park Mount
07:42	opposite BP garage
07:47	opposite The George PH
07:50	outside Plough and Harrow PH
07:54	West Common bus stop

### Mill Hill

07:20	Mill Hill Station (bus stop along from M&S)
07:40	Waitrose, Whetstone
07:43	bus stop before Hole in the Wall Cafe
07:47	The Red Lion (Toby Restaurant), opposite Police Station
07:48	Black Horse PH, Wood Lane/Ravenscroft
07:52	Arkley Hotel

### Watford – Route 1

07:15	Rickmansworth Station
07:30	Rear of Town Hall, Watford
07:35	Hempstead Road/Ridge Lane, Watford
07:45	Gallows Hill Lane – junction of Gallows Hill

### Watford – Route 2

07:25	High Street, Kings Langley – Between Vicarage Lane/Common Lane
07:29	Apsley Station
07:33	Two Waters Road opposite B&Q, Hemel Hempstead
07:45	Leverstock Green, bus stop near shops

### Wheathampstead

07:40	Kimpton Primary School
07:50	Blackmore End/Beech Way
07:55	Blackmore End/Corner The Broadway
08:00	bus stop opposite Church, Wheathampstead

### Departure Times from School

16:10	Cuffley, Enfield, Hadley Wood, Hatch End/Stanmore, Mill Hill, Wheathampstead
16:20	Dunstable/Markyate/Redbourn, Hitchin, Watford
16:30	Hertford, Luton/Harpenden

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### Late Buses : 18:05. These do not always replicate the a.m/p.m. routes

### Route 1A

18:30	Colney Heath
18:38	Bradmore Green
18:42	Moffats Lane
18:46	Little Heath
18:48	Potters Bar bus garage
18:56	Lancaster Avenue
19:00	Crescent West

#### Late Buses continued

##### Route 1B

18:45 Cockfosters station  
18:51 Southgate (Nationwide)  
18:55 Winchmore Hill, The Green  
19:00 Old Park Ridings  
19:03 Old Park Avenue

##### Route 2

18:20 Redbourn Fire Station  
18:30 The George PH, Harpenden  
18:35 BP Garage  
18:40 Kinsbourne Green bus stop (The Common)  
18:50 Stockwood Park  
19:05 Markyate Fire Station  
19:15 The Green, Studham  
19:20 Holywell Road (bus stop), Studham

##### Route 3

18:20 White Horse PH, Harpenden  
18:25 Plough & Harrow PH, Southdown  
18:35 Valley Road, Welwyn Garden City  
18:45 Pently Park, Welwyn Garden City  
18:55 Digswell  
19:10 Hertford North Station

##### Route 4

18:20 Leverstock Green  
18:30 B&Q  
18:35 Apsley Station  
18:40 High St, Kings Langley  
18:50 Gallows Hill  
19:00 Hempstead Road/Ridge Lane  
19:05 Rear of Watford Town Hall  
19:20 Rickmansworth Station

##### Route 5

18:20 Wheathampstead Fire Station  
18:25 Blackmore End  
18:30 Kimpton School  
18:45 Old Welwyn  
18:50 Oaklands shops  
19:00 High St, Knebworth  
19:05 John Henry Newman School, Stevenage  
19:15 Stevenage Road, Hitchin

##### Route 6

18:25 Oakridge Avenue  
18:30 Radlett PO  
18:40 Allum Hall  
18:45 Stuart Court/Elstree Hill  
18:50 Cannons Corner/McDonalds  
18:52 Stanmore Station  
19:00 High St, Hatch End

##### Route 7

18:39 Arkley Hotel  
18:42 Black Horse PH, Wood Lane/Ravenscroft  
18:43 Red Lion PH, Barnet  
18:48 Hole in the Wall Café  
18:51 Waitrose, Whetstone  
19:05 Mill Hill Station



ST ALBANS  
SCHOOL

## BUS ROUTES 2018 – 2019

For additional information, please contact:

Mrs R Howard, Bursary Secretary

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